

Mobile Inspections

The Challenge

Inspections and regulations enforcement are key parts of all local government organisations' responsibilities. Whether covering buildings, health and safety, leisure services, licences, transportation or across almost all areas of their responsibilities, the need to inspect accurately and appropriately is critical.

But mobile inspectors generally have little or no access to reporting and recording systems whilst they are out on duty. This means they often miss opportunities to conduct more meaningful, better informed onsite dialogue. Inevitably this lengthens the inspection process, and also limits the effectiveness of inspections, reducing them to a mix of form completion onsite then data entry in the office, duplicating effort. As the regulatory framework becomes ever more demanding, the mountain of paperwork can only get bigger.

The Solution

Mobile Inspections from Airpoint enables staff to carry out inspections and update central systems from their BlackBerry smartphone in real time. Access to data enables inspectors to act rapidly and appropriately, for example, requesting necessary remedial action on the spot rather than having to return to base and then correspond.

For each type of inspection or location, a checklist form is defined prompting completion of all necessary data. If a check is failed, the inspector can create an action and allocate it immediately, notifying each employee or contractor automatically by SMS, email or fax. Inspectors can even tell if actions have not taken place, enabling them to handle situations with better information, and ultimately to reach resolution faster.

The solution checks and updates actions to a central database accessible from a web browser with the right credentials. Outstanding actions can be viewed by building, contract, contractor, or employee, and the software is so flexible it can be applied to virtually any inspection process. More specialised inspection solutions are already available for Legionella Risk, and Health and Safety.

Features

- Real-time transmission of inspection results to central database for immediate analysis
- Configurable setup options allow for maximum flexibility and user experience
- Immediately notified of issues via automatic email/SMS text/fax message
- Back end application provides real-time overview for authorised users
- Simple and easy-to-use interface

Key Benefits

- Time taken to perform inspections process significantly reduced
- Process now truly paperless
- Tangible cost and efficiency savings

Airpoint specialises in developing tailored mobile solutions that deliver maximum efficiency for distributed workforces. For more information, please visit us at www.airpoint.net.