

Incident Management

Overview

Incident Management is part of Airpoint's Mobile Policing Suite (MPS) of applications which has been designed and developed by working closely with forces throughout the UK.

With the need for increased vigilance to reduce crime and fear of crime, and yet the limited nature of resources, efficiency in managing incidents is becoming increasingly necessary. A mobile solution covers two main areas in the Policing Pledge: to remain visible in the neighbourhood and to manage the on-call requirements within the promised timescales.

Features

- Incident log and background data is always available
- One click link from assurance visit appointments in Outlook to the incident history
- Officers can update the incident log which is reported to the central database immediately

Key Benefits

- Data immediately available to all officers to keep them better informed and more sensitive to the needs of the citizen
- Control room is working from more up to date information from the officers on the ground
- Fulfills the citizen-centric engagement policy of the Policing Pledge



Airpoint specialises in developing tailored mobile solutions that deliver maximum efficiency for distributed workforces. For more information, please visit us at www.airpoint.net.


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